



BR 6717 8744 5GB



Gemma Barron
Sustainable Communities and Partnerships Manager
South Cambridgeshire District Council
South Cambridgeshire Hall
Cambourne Business Park
Cambourne
Cambridge
CB23 6EA

Chief Environmental
Health Office
30 AUG 2016
South Cambridgeshire
District Council

30th August 2016

TIME SENSITIVE - 90 Day Consultation period end date: 28th November 2016

Dear Ms Barron

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 71 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 28th November 2016. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://business.bt.com/phone-services/payphone-services/adopt-a-kiosk/>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances -
http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone provision to meet reasonable needs. Part of that statement amended our obligations with regard to the removal of payphone service - http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

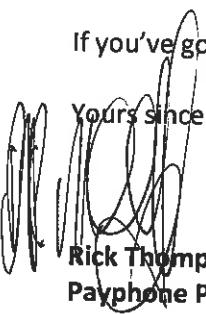
The best way to respond to us is by email at btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones
pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing btp.authorisation.team@bt.com.

Yours sincerely


Rick Thompson
Payphone Planning Officer

South Cambridgeshire						
Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01223290229	PCO1 ACRE ROAD CARLTON NEWMARKET	CB8 9LF	3	15/08/2016		
01799530221	PCO1 FROGGE STREET ICKLETON SAFFRON WALDEN	CB10 1SH	7	11/08/2016		
01223891480	PCO1 HIGH STREET HORSEHEATH CAMBRIDGE	CB21 4QN	0	11/08/2016		
01223870785	PCO1 STATION ROAD FOXTON CAMBRIDGE	CB22 6SD	17	12/08/2016		
01954715032	PCO1 GREENHAZE LANE GREAT CAMBOURNE CAMBRIDGE	CB23 5BH	6	12/08/2016		
01767677315	PAYPHONE 2 PCO MAIN ROAD LITTLE GRANSDEN SANDY	SG19 3DW	0	15/08/2016		
01767650358	PAYPHONE 2 PCO THE CINQUES GAMLINGAY SANDY	SG19 3NU	0	15/08/2016		
01767650348	PAYPHONE 2 PCO EAST HATLEY SANDY	SG19 3HZ	2	15/08/2016		

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 London EC1A 7AJ
 Registered in England No 1800000
www.bt.com

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01767650262	PAYPHONE 2 PCO HATLEY ST. GEORGE SANDY	SG19 3HP	5	15/08/2016		
01767631296	PAYPHONE 2 PCO TADLOW ROYSTON	SG8 0EJ	0	15/08/2016		
01480880287	PCO1 ABBOTSLEY ROAD CROXTON ST. NEOTS	PE19 6SZ	0	15/08/2016		
01480830317	KIOSK 830317 HIGH STREET GRAVELEY ST. NEOTS K830220 NR CLUB HOUSE COTTAGE PAPWORTH SAINT AGNES CAMBRIDGE	PE19 6PL	0	15/08/2016		
01480830220		CB23 3QU	0	12/08/2016		
01954781992	PCO1 PHEASANT RISE BAR HILL CAMBRIDGE	CB23 8SB	0	12/08/2016		
01954780691	PCO1 GLADESIDE BAR HILL CAMBRIDGE PCO780133 MAGDALENE CLOSE LONGSTANTON CAMBRIDGE	CB23 8DY	59	12/08/2016		
01954780133		CB24 3EG	0	12/08/2016		

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01954719346	PCO1 BROADWAY BOURN CAMBRIDGE	CB23 2TA	0	12/08/2016		
01954719344	PCO1 HALL CLOSE BOURN CAMBRIDGE	CB23 2SW	0	12/08/2016		
01954267201	PCO1 SMITH STREET ELSWORTH CAMBRIDGE	CB23 4HY	0	12/08/2016		
01954250220	PCO1 HIGH STREET RAMPTON CAMBRIDGE	CB24 8QE	6	15/08/2016		
01954250201	PCO1 HIGH STREET COTTENHAM CAMBRIDGE	CB24 8RX	18	15/08/2016		
01954230534	PCO1 COOTES LANE FEN DRAYTON CAMBRIDGE	CB24 4SL	6	12/08/2016		
01954230379	PCO1 WILLINGHAM ROAD OVER CAMBRIDGE	CB24 5PD	1	15/08/2016		
01954230295	PCO1 BOXWORTH END SWAVESEY CAMBRIDGE	CB24 4RA	2	12/08/2016		

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01954230289	PCO1 STATION ROAD OVER CAMBRIDGE	CB24 5NJ	1	12/08/2016		
01954230283	PCO1 WEST STREET OVER CAMBRIDGE	CB24 5PL	0	15/08/2016		
01954230244	PCO1 HIGH STREET SWAVESEY CAMBRIDGE	CB24 4QU	0	12/08/2016		
01954210440	PCO1 HIGH STREET MADINGLEY CAMBRIDGE	CB23 8AB	0	12/08/2016		
01954210267	PCO1 MAIN STREET HARDWICK CAMBRIDGE	CB23 7QU	0	12/08/2016		
01954210214	PCO1 SCOTLAND ROAD DRY DRAYTON CAMBRIDGE	CB23 8AT	1	12/08/2016		
01763852337	PCO1 ABINGTON PIGOTTS ROYSTON	SG8 0SD	0	15/08/2016		
01763852292	PCO1 THE GREEN STEEPLE MORDEN ROYSTON	SG8 0NA	0	15/08/2016		

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01763838291	PCO1 CHRISHALL GRANGE HEYDON ROYSTON	SG8 7NT	0	15/08/2016		
01763260441	PCO1 MEDCALFE WAY MELBOURN ROYSTON	SG8 6HU	1	15/08/2016		
01763260440	PCO1 DUNSBURIDGE TURNPIKE SHEPRETH ROYSTON	SG8 6RA	0	15/08/2016		
01763260274	PCO1 NORTH END MELDRETH ROYSTON	SG8 6NT	0	15/08/2016		
01763208498	PCO1 HIGH STREET FOWLERMERE ROYSTON	SG8 7SS	9	15/08/2016		
01763208358	PCO1 THE GREEN THRIPLAW ROYSTON	SG8 7QX	223	15/08/2016		
01223894016	PCO1 WEST WICKHAM ROAD BALSHAM CAMBRIDGE	CB21 4DZ	0	11/08/2016		
01223893034	PCO1 HIGH STREET BALSHAM CAMBRIDGE	CB21 4EP	28	11/08/2016		

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01223891399	PCO1 HIGH STREET GREAT ABINGTON CAMBRIDGE	CB21 6AB	12	11/08/2016		
01223891192	PCO1 RIVEY WAY LINTON CAMBRIDGE	CB21 4LH	4	11/08/2016		
01223891121	PCO1 BARTLOW CAMBRIDGE	CB21 4PW	0	11/08/2016		
01223880509	PCO1 SCHOOL LANE FULBOURN CAMBRIDGE	CB21 5BH	25	11/08/2016		
01223880211	PCO2 SCHOOL LANE FULBOURN CAMBRIDGE	CB21 5BH	196	11/08/2016		
01223880113	PCO1 FULBOURN OLD DRIFT CAMBRIDGE	CB1 9LR	3	11/08/2016		
01223870338	PCO1 CAMBRIDGE ROAD NEWTON CAMBRIDGE	CB22 7PL	9	12/08/2016		
01223870235	PCO1 CHURCH ROAD HAUXTON CAMBRIDGE	CB22 5HS	10	11/08/2016		

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01223870216	PCO1 BARTON ROAD HASLINGFIELD CAMBRIDGE	CB23 1LL	0	12/08/2016		
01223860828	PCO1 DENNY END ROAD WATERBEACH CAMBRIDGE	CB25 9PB	5	15/08/2016		
01223860436	PCO1 ELY ROAD CHITTERING CAMBRIDGE	CB25 9PH	0	15/08/2016		
01223842022	PCO1 HIGH GREEN GREAT SHELFORD CAMBRIDGE	CB22 5EG	12	11/08/2016		
01223840018	PCO1 CAMBRIDGE ROAD GREAT SHELFORD CAMBRIDGE	CB22 5JU	0	12/08/2016		
01223834883	PCO1 DUXFORD AIRFIELD DUXFORD CAMBRIDGE	CB22 4QR	2	11/08/2016		
01223834467	PCO CHURCHFIELD AVENUE SAWSTON CAMBRIDGE	CB22 3LA	9	11/08/2016		
01223834438	PCO1 NEWTON ROAD WHITLESFORD CAMBRIDGE	CB22 4PF	6	11/08/2016		

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012238832011	PCO1 EVANS WAY SAWSTON CAMBRIDGE	CB22 3BX	1	11/08/2016		
01223811322	PCO STOW ROAD STOW CUM QUY CAMBRIDGE	CB25 9AD	0	15/08/2016		
01223811318	PCO1 HIGH STREET LITTLE WILBRAHAM CAMBRIDGE	CB21 5JY	0	11/08/2016		
01223413473	PCO1 ELAND WAY CAMBRIDGE	CB1 9XQ	3	11/08/2016		
01223293271	PCO1 HIGH STREET TEVERSHAM CAMBRIDGE	CB1 9AS	5	11/08/2016		
01223290311	PCO1 COMMON ROAD WESTON COLVILLE CAMBRIDGE	CB21 5NS	3	11/08/2016		
01223276754	PCO1 CAMBRIDGE ROAD GIRTON CAMBRIDGE	CB3 0PL	0	15/08/2016		
01223276397	PCO1 GIRTON ROAD GIRTON CAMBRIDGE	CB3 0PQ	10	15/08/2016		

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01223262649	PCO1 FIELD ROAD KINGSTON CAMBRIDGE	CB23 2NQ	0	12/08/2016		
01223262420	PCO1 HARLTON ROAD LITTLE EVERSDEN CAMBRIDGE	CB23 1HD	0	12/08/2016		
01223232411	PCO1 STATION ROAD IMPINGTON CAMBRIDGE	CB24 9NP	0	15/08/2016		
01223232212	PCO1 ORCHARD ROAD HISTON CAMBRIDGE	CB24 9HL	0	15/08/2016		
01223207348	PCO1 MELDRETH ROAD WHADDON ROYSTON	SG8 5RS	2	15/08/2016		
01223207282	PCO HILL SIDE LANE ARRINGTON ROYSTON	SG8 0DA	0	15/08/2016		
01223207044	PCO2 HIGH STREET CROYDON ROYSTON	SG8 0DR	255	15/08/2016		

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Signature:

Area: South Cambridgeshire

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